



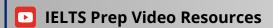
IELTS Writing Task 1 Pie Chart

The pie chart shows the rating given by customer





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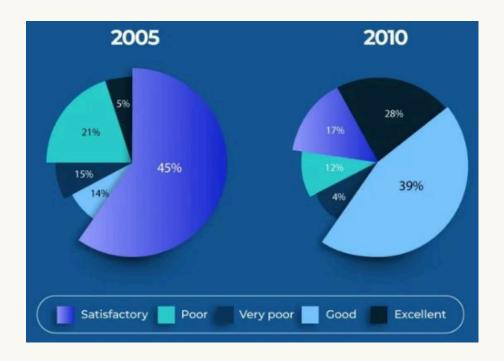
IELTS Writing Task 1 Pie Chart

The pie chart shows the rating given by customer

The charts below show the results of a questionnaire that asked visitors to the Parkway Hotel how they rated the hotel's customer service. The same questionnaire was given to 100 guests in the years 2005 and 2010.

Summarise the information by selecting and reporting the main features and make comparisons where relevant.

You should write at least 150 words.





01



The Pie Chart Shows The Rating Given By Customer - Sample Essay

The given two pie charts describe the visitors' satisfaction level on Parkway hotel customer service in the years of 2005 and 2010. In overall, there is a significant improvement in level of the customer satisfaction in 2010, compared to 2005.

In 2005, 45% of customers were at a satisfactory level, while a large percentage of people during 2010 rated the customer service as good. The percentage of visitors who considered the customer service as very poor reduced from 15% to 4%, in the years of 2005 and 2010.

In 2005, the second major percentage of opinion was poor. In contrast, 28% of people declared that customer service was excellent in the year of 2010. It indicates that there is considerable improvement in customer support in Parkway hotel. Overall, In 2005, the dominant percentage of people found the customer service at a satisfactory level and least percentage opinionated at excellent level. In 2010, the majority of people considered the client services at the level of good and minimum number of customers rated as very poor.

(174 words)



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